***Mark Graban (Gray’-ben)***

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Mark Graban is an author, speaker, consultant, and entrepreneur. Mark is the author of the book *Lean Hospitals* andis co-author of *Healthcare Kaizen.* Both books are recipients of the Shingo Professional Publication and Research Award. His most recent book is *The Mistakes That Make Us: Cultivating a Culture of Learning and Innovation.*

Mark earned a BS in Industrial Engineering from Northwestern University and also attended graduate school at MIT, where he earned an MS in Mechanical Engineering and an MBA from MIT Sloan’s Leaders for Global Operations Program.

Please join me in welcoming Mark Graban!